Landlord and tenant accounts

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Landlords can sign up for a free continuous service agreement, so service moves into their name between tenants instead of being shut off.

For landlords

- Sign up once for each property in My Account, under **Properties**.
- When a tenant stops service, the account moves to you automatically.
- You pay only for the days between tenants.

For tenants

If utilities are in your name, start service yourself before move-in. If your landlord pays for water, it'll be on their account, and your bill will show electric only.